

# TERMS & CONDITIONS

## TERMS OF USE

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In no event will Ashtanga Vinyasa Yoga Shala be liable for any damages, including without limitation direct or indirect, special, incidental or consequential damages, losses or expenses arising in connection with any failure of performance, error, omission, interruption, defect, delay in operation or transmission, computer virus or line or system failure, even if Ashtanga Vinyasa Yoga Shala or representative thereof, are advised of the possibility of such damages, losses or expenses. Hyperlinks to other internet resources are at your own risk; the content, accuracy, opinions expressed and other links provided by these resources are not investigated, verified, monitored or endorsed by Ashtanga Vinyasa Yoga Shala.

## GENERAL

By purchase of any of our classes, class passes, class cards or memberships we assume you have read and automatically agreed to this document and the outlined terms and conditions contained within this document.

All purchases are non-refundable and non-transferable. Passes and memberships may not be shared.

All students must have a unique online account associated with a unique email address. Friends and family members may not share the same email address.

Every effort is made to hold class on time. The schedule is subject to change without prior notice. Please check the online schedule for the most up-to-date schedule.

Ashtanga Vinyasa Yoga Shala is not responsible for the safekeeping of your personal belongings.

Front doors are locked at the start of every class. For safety reasons, no late entry is permitted and leaving class early is strongly discouraged.

Ashtanga Vinyasa Yoga Shala reserves the right to refuse entry.

All purchases of services and products are final. No refunds or credits are provided.

In attending classes at Ashtanga Vinyasa Yoga Shala, you agree that neither you, your heirs, assigns or legal representatives will sue or make any other claims of any kind whatsoever against Ashtanga Vinyasa Yoga Shala or its members for any personal injury, property damage/loss, or wrongful death, whether caused by negligence or otherwise.

Terms, Conditions, and Fees are subject to change without prior notification.

It is the responsibility of the student to notify teachers of any previous injury, illness, or conditions that may impact their practice.

Unpaid classes or membership payments will be back-charged.

Cash payment is not accepted and no cash is held on the premises at any time.

Online classes that are taught by Mark are automatically recorded and are available on the Eversports video library. You will be asked to give consent to be recorded before the online class starts. If consent is not given then you will not be recorded and your camera will be turned off (you will still be able to hear the instructions). These recordings are only accessible for members who wish to follow one of our Led classes from home.

Ashtanga Vinyasa Yoga Shala collects personal data of the students that are taking yoga classes at Ashtanga Vinyasa Yoga Shala (the "Students"), in order to keep a file of its members, for the exercising of payment orders, and for the administration of issued products. Ashtanga Vinyasa Yoga Shala shall be careful while

collecting these data and will always comply with the applicable Data Protection Act (Wet Bescherming Persoonsgegevens). Ashtanga Vinyasa Yoga Shala will also use the personal data as mentioned above to keep the Students informed about Ashtanga Vinyasa Yoga Shala's activities, and possible changes in, e.g., the class schedule. Members receive private updates. If the Member / Student does not want to receive any private communication from Ashtanga Vinyasa Yoga Shala, he / she can opt-out by sending an e-mail to: info@av-yogashala.com. Students can opt-out of monthly newsletters at their own convenience via the newsletter itself (mailchimp).

Without prior written consent, Ashtanga Vinyasa Yoga Shala will never transfer any personal data of the Students to a third party.

In the case Ashtanga Vinyasa Yoga Shala wishes to use information of a Student for an objective not mentioned in this Privacy Policy, Ashtanga Vinyasa Yoga Shala will make a prior announcement, allowing the Student to object hereto.

Changes or removal of data; Students can login to their user accounts to correct, add, remove or cover the collected data of the Student. This may result in the Student no longer being able to use (part of) the services or products of Ashtanga Vinyasa Yoga Shala. Please make sure to keep your 'Notifications' turned on so to receive updates such as a class being cancelled.

By attending our classes we assume you have read, understood and agreed to our terms and conditions.

## CLASS CANCELLATIONS & BOOKING ETIQUETTE

By purchase of any of our classes, class passes, class cards or memberships we assume you have read and automatically agreed to this document and the outlined terms and conditions contained within this document.

Class cancellations must be made 6 hours prior to the start of a reserved class. This will give us sufficient time to notify our waiting list. If you do not attend or cancel within 6 hours of start time, you will be fully charged for the class.

Please late cancel if you are unable to attend to make your space available to others. If you have late cancelled (cancelling within 6 hours) more than 3 times a month then you will be blocked from booking classes for 10 days; you can still come to the Shala but you will not be guaranteed a spot. The same rule applies if you reserve a class and do not show up or if you show up late for a class.

Cancelling an appointment for a private class can be done without charge up to 24 hours before the start of the appointment. You will be charged in full if cancelled within 24 hours. Please be on time, we have to cancel the appointment (non-refundable) if you are more than 10 minutes late since we can't guarantee the quality and benefits of the class anymore.

Cancellations must be made through our online reservation system. Cancellations will not be accepted via e-mail or phone.

Workshops are non-refundable; we do not offer credits or the return of money if you do not attend a workshop or if no cancellation notice is given within 48 hours (2 days) before the start of the workshop.

Trainings are non-refundable; we do not offer credits or the return of money if you do not attend the training. A 50% refund is possible if you email us in advance asking to cancel the reservation and providing a valid reason such as illness or family emergency. We require a 14 day notice prior to the training for the 50% refund. If you are paying a training course in instalments; the entire amount is due whether you attend the full training or not.

# OVERVIEW OF THE TERMS OF OUR PRICES & CLASS PASSES

By purchase of any of our classes, class passes, class cards or memberships we assume you have read and automatically agreed to this document and the outlined terms and conditions contained within this document.

## **SINGLE CLASS | € 17**

- \*\* valid 1 month*
- \*\* valid for all classes*
- \*\* does not include workshops / trainings*
- \*\* no discounts, credits or extensions*

## **INTRODUCTORY WEEK PASS | € 30**

- \*\* valid 1 week*
- \*\* includes all classes*
- \*\* includes optional private class on Sunday's*
- \*\* does not include workshops / trainings*
- \*\* purchase the pass + reserve your mat online*
- \*\* unavailable for purchase if you have purchased another product first, please contact us so that we can add it to your account and send you a payment request***

## **WORKSHOP | € 35**

- \*\* valid for 1 workshop*
- \*\* no discounts, credits or extensions*
- \*\* refundable if workshop is cancelled within 24 hours*
- \*\* purchase the pass + reserve your mat online*

# MEMBERSHIPS

## ASHTANGA VINYASA - MONTHLY MEMBERSHIP | € 99

- \*\* price per month (minimum 3 month agreement)*
- \*\* valid for mysore program*
- \*\* valid for online classes; monthly yoga nidra; monthly kirtan; monthly moon day classes*
- \*\* access to video library*
- \*\* 15% discount on workshops / trainings*
- \*\* it is not possible to cancel the membership yourself online, please send a written 4 week notice to [info@av-yogashala.com](mailto:info@av-yogashala.com) and your membership is terminated as from the following month*
- \*\* are you going on vacation or taking a break from practice? Please send a written 2 week notice to [info@av-yogashala.com](mailto:info@av-yogashala.com) to pause your membership. Your membership is paused as from the following month, you can pause your membership for a minimum of 1 month and a maximum of 6 months **please keep in mind: all payments are issued at the starting date of the membership. To pause a membership please let us know at least 2 weeks before the membership starting date***

## ASHTANGA VINYASA - 1 MONTH MEMBERSHIP | € 110

This membership option is different from our AV - Monthly Membership as it does not require a 3 month commitment and no 1 month notice is necessary before cancellation, you can cancel this membership yourself online

- \*\* price per month (valid 1 month)*
- \*\* valid for mysore program*
- \*\* valid for online classes; monthly yoga nidra; monthly kirtan; monthly moon day classes*
- \*\* access to video library*
- \*\* does not include workshops / trainings*
- \*\* no discounts, credits or extensions*
- \*\* purchase the membership + reserve your mat online*
- \*\* are you going on vacation or taking a break from practice? Please send a written 2 week notice to [info@av-yogashala.com](mailto:info@av-yogashala.com) to pause your membership. Your membership is paused as from the following month, you can*

*pause your membership for a minimum of 1 month and a maximum of 6 months **please keep in mind: all payments are issued at the starting date of the membership. To pause a membership please let us know at least 2 weeks before the membership starting date***

## **WEEK PASS + CLASS CARDS**

### **ASHTANGA MYSORE WEEK PASS | € 60**

- \*\* valid 1 week*
- \*\* valid for mysore program*
- \*\* does not include online classes / workshops / trainings*
- \*\* no discounts, credits or extensions*
- \*\* purchase the class card + reserve your mat online*

### **5 CLASS CARD | € 70**

- \*\* valid 3 months*
- \*\* valid for all classes (€14 per class)*
- \*\* does not include online classes / workshops / trainings*
- \*\* no discounts, credits or extensions*
- \*\* purchase the class card + reserve your mat online*

### **10 CLASS CARD | € 130**

- \*\* valid 3 months*
- \*\* valid for all classes (€13 per class)*
- \*\* does not include online classes / workshops / trainings*
- \*\* no discounts, credits or extensions*
- \*\* purchase the class card + reserve your mat online*

## RENTALS

### **PRICES** (excl. VAT)

One time rentals, minimum 60 to 90 min and maximum 6 hours

\* 60 - 90 min | € 30

\* 2 hours | € 60

\* 3 hours | € 90

\* 4 hours | € 120

\* 5 hours | € 150

\* 6 hours | € 180

**Cancelling an appointment for a rental can be done without charge up to 24 hours before the start of the appointment. You will be charged in full if canceled within 24 hours. Please send your cancellation notice to [info@av-yogashala.com](mailto:info@av-yogashala.com)**

All prices include use of mats + props, and other facilities + necessities such as bathroom / changing room, tea and water

**\*\* we do not offer our space for rent for other ashtanga classes**

**Once we receive payment of your rental session we assume that you have read and agreed to our terms and conditions.**

**THIS DOCUMENT WAS LAST UPDATED ON THURSDAY 31 DECEMBER, 2020**